

RON ACETO

CTE Business Technology Teacher

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SUMMARY

Seasoned technology leader with over 30 years of experience in business technology, software development, and health IT. Extensive expertise in software development life cycle (SDLC), leading complex technology initiatives, optimizing business operations, and leveraging data systems to drive organizational success. Currently transitioning into secondary education, successfully passed Praxis PLT 7-12 (5624), Praxis Business Education (5101) and pending Computer Science (5652) exams. Committed to integrating cutting-edge AI knowledge with real-world experience to empower and inspire Career and Technical Education students in business, entrepreneurship, and technology.

EXPERIENCE

02/2026 - 04/2026

Interim Computer Science Teacher

Collierville High School

Computer Science Foundations

- Delivered computer science education to 9th–10th graders, incorporating Python programming and cybersecurity concepts, aligned with state standards.
- Implemented comprehensive lesson plans and materials fitting Tennessee Computer Science standards, supporting diverse learners.
- Evaluated student progress through assessments including quizzes, projects, and exams, maintaining high standards in instructional delivery.
- Promoted ethical computing practices in classroom discussions, focusing on intellectual property and responsible technology use.
- Differentiated instruction techniques to accommodate students with varying levels of prior coding experience.
- Ensured accurate student record maintenance and fulfilled school expectations for grading and classroom management.

2025 - Present

Substitute Teacher

Collierville Schools

2017 - 2024

Senior Director of Engineering

Netsmart, Remote

Innovative EHR provider serving behavioral health, IDD and human services organizations nationwide.

- Led the rollout and adoption of the EvolvNX platform, enhancing usability and becoming the standard for implementations across 350+ agencies.
- Directed a cross-functional engineering team, owning the health and support of the EvolvNX and EvolvCS platforms used across behavioral health, IDD, human services and public health organizations.
- Collaborated across engineering, product, consulting, and support teams to resolve escalations and drive product enhancements.
- Partnered with the VP of Consulting to ensure smooth, successful new client implementations.
- Replaced a costly third-party reporting tool, saving \$750K annually and delivering a more efficient in-house solution.
- Contributed to a statewide public health launch, laying the groundwork for expansion to additional states.

2013 - 2017

Director of Business Applications and Analytics

Necco, Remote

Multi-state child welfare agency providing foster care, adoption, counseling, and residential support services.

- Improved operational efficiency by 20% by optimizing the EHR platform (EvolvCS) to better align with program and compliance needs across 4 states.
- Partnered with the Chief Strategy Officer to improve access to business insights, developing scorecards and data tools that supported learning, coaching, and accountability across business units.
- Translated agency requirements into system configurations, dashboards, and training resources to enhance adoption and reduce staff burden.

EXPERIENCE

2010 - 2012

- **VP of Client Services & Product Manager**

Defran Systems, NY, NY

EHR software company serving *behavioral health, IDD and human services organizations nationwide*.; acquired by Netsmart Technologies in 2013.

- Shifted into strategic leadership, building scalable infrastructure for support and training.
- Established a formal support department and created new roles in project management, instructional design, and consulting.
- Implemented an online project management system used by agencies for shared visibility and capacity planning.
- Developed e-learning strategies that reduced in-person training and improved user onboarding success.
- Led departmental growth and maturity initiatives, improving predictability, accountability, and scalability.
- Participated in high-level company strategy as a minor owner during expansion and acquisition planning.

2004 - 2010

- **Client Services Lead & Product Manager**

Defran Systems

- Scaled client services and drove product alignment with market needs, supporting onboarding and implementation for 100+ new client implementations.
- Built and managed a cross-functional team of 17 trainers, consultants, and project managers, growing from an initial team of 3.
- Transitioned client support from email-based systems to a web-based portal with knowledge bases and real-time tracking.
- Led competitive product research, designing new features to keep pace with industry and compliance standards.
- Created a denormalized database model for data conversions—still in use today—boosting client onboarding efficiency.
- Supported major sales efforts and led end-to-end onboarding for new client implementations.

1999 - 2004

- **Training/Support Specialist & Software Architect**

Defran Systems

- Improved platform longevity by achieving over {10 years} of success by designing EvolvCS core components.
- Created the project delivery methodology for new client implementations—including cost modeling and repeatable processes—used as the standard for the next decade and beyond.
- Designed the core database architecture of the EvolvCS platform, supporting HIPAA compliance and multi-program scalability.
- Built the finance module to support Medicaid and EDI X12 billing for multi-state behavioral health providers.
- Led development of user interfaces and early implementation strategies for the platform relaunch.
- Developed scalable, domain-specific train-the-trainer curriculums for behavioral health and family services programs.

1996 - 1999

- **Training and Support Specialist**

Defran Systems

- Delivered full-cycle support, end-to-end training, documentation, and implementation as a department of one for early EvolvW clients.
- Managed 25+ client implementations across multiple states, ensuring compliance with diverse regulatory requirements.
- Pioneered the company's first consulting services by shifting from client-led configurations to solution-based engagements—establishing a foundation for the future EvolvCS platform.

1992 - 1994

- **Instructor, Part Time**

Mildred Elley, Albany NY

Mildred Elley offers career-focused certificate and associate degree programs in fields such as business management and information technology.

- Designed and taught curriculum in business software applications, improving technical proficiency and workplace readiness

EXPERIENCE

1991 - 1995

- Accountant/Network Administrator

Catholic Charities CMS, Albany NY

CMS offers a continuum of care for pregnant and parenting adolescents, children, and families, including residential programs, adoption services, foster care, and community-based outreach.

- Led full-cycle accounting operations including journal entries, bank reconciliation, payroll, and financial reporting—reducing post-audit adjustments from over 100 to just 5 within two years.
- Supported internal and external audits by maintaining accurate reconciliations and timely financial closings.
- Collaborated on organization-wide budget development and financial planning, producing board-level reporting and cash flow analysis.
- Spearheaded the agency's transition to computerized operations across five counties, introducing automated systems and training staff on new tools and network infrastructure.

EDUCATION

1986 - 1990

- Bachelor of Science, Management Science

State University of New York at Oswego

CERTIFICATIONS & PROFESSIONAL AFFILIATIONS

Praxis PLT Grades 7-12 (5624) - Passed

Praxis II: Business Education (5101) – Passed

Praxis: Computer Science (5652) - Pending

Member, Computer Science Teachers Association (CTSA)

Member, Association for Career and Technical Education (ACTE)

CompTIA Tech+

Google AI Essentials

AI for Everyone

Microsoft Copilot for Leaders

Google Project Management: Professional Certificate

SKILLS

Classroom Management

Differentiated Instruction

Educational Technology Integration

Business Analysis & Requirements Gathering

Process Design & Workflow Optimization

Software Implementation & User Support

EHR Systems (EvolvCS/EvolvNX)

SQL Server

SQL

JavaScript

XML

JSON

HL7

EDI X12

Jira

Python